



Complaint of Programs, Services, Policies or  
Administrative Practices  
Or  
Appeal of Adverse Action

Name and signature of person filing complaint or appeal:		Print Name:	
		Signature:	
Today's Date		Has the ACBDD provided you with a copy of the ACBDD Administrative Resolution of Complaint Policy and explained it to you?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Is this a formal or informal complaint or appeal?	<input type="checkbox"/> Formal <input type="checkbox"/> Informal	Did the ACBDD offer/provide assistance to you in filing your complaint or appeal?	<input type="checkbox"/> YES <input type="checkbox"/> NO
If applicable, please identify the complaint type (check all that apply):		<input type="checkbox"/> Complaint of ACBDD Program <input type="checkbox"/> Complaint of ACBDD Services <input type="checkbox"/> Complaint of ACBDD Policy <input type="checkbox"/> Complaint of ACBDD Administrative Practices	
For what specific program, service, policy or administrative practice is the complaint?			
If applicable, please identify the appeal of adverse action type (check all that apply):		<input type="checkbox"/> Adverse action – denied request for a non-Medicaid service <input type="checkbox"/> Adverse action – reduction of a non-Medicaid service <input type="checkbox"/> Adverse action – suspension of a non-Medicaid service <input type="checkbox"/> Adverse action – termination of a non-Medicaid service <input type="checkbox"/> Adverse action – the outcome of an eligibility determination	
In the space below, please describe the specific action(s) for which you are filing a complaint or appeal.			
In the space below, please specify the outcome(s) or remedy you are expecting.			